



Clinique Saint Martin

RÉÉDUCATION ET RÉADAPTATION FONCTIONNELLE
NEUROLOGIE > ORTHOPÉDIE > TRAUMATOLOGIE

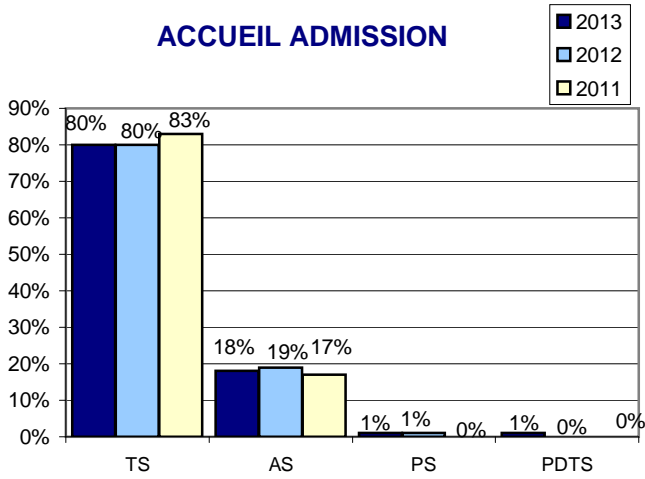
Enquête de satisfaction des patients sortants

Périodes comparées : années 2011 – 2012 et 2013

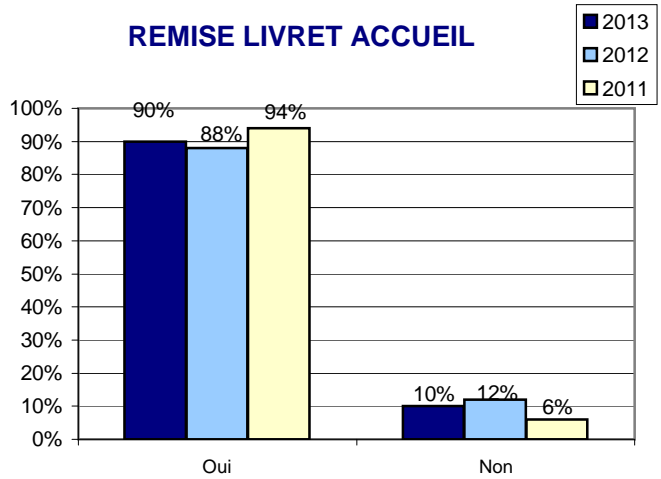
Légende :

- TS = très satisfait
- AS = assez satisfait
- PS = peu satisfait
- PDTS = pas du tout satisfait

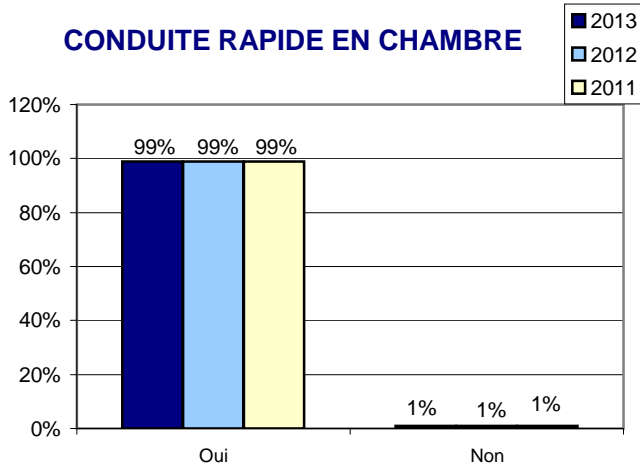
ACCUEIL ADMSSION



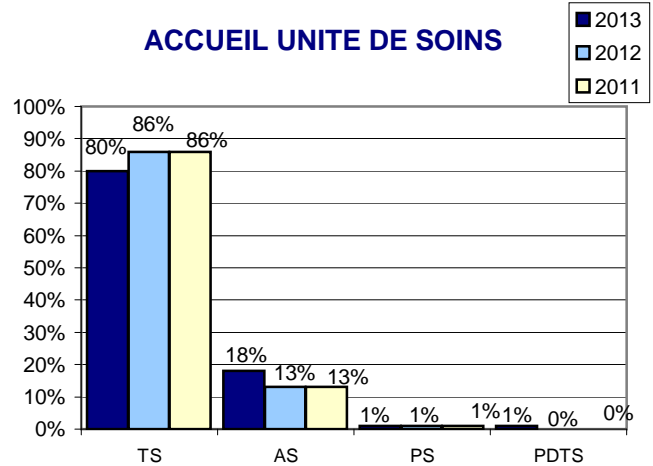
REMISE LIVRET ACCUEIL



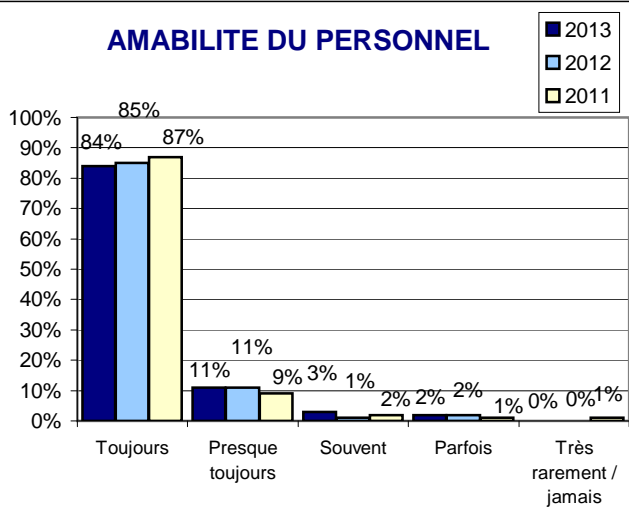
CONDUITE RAPIDE EN CHAMBRE



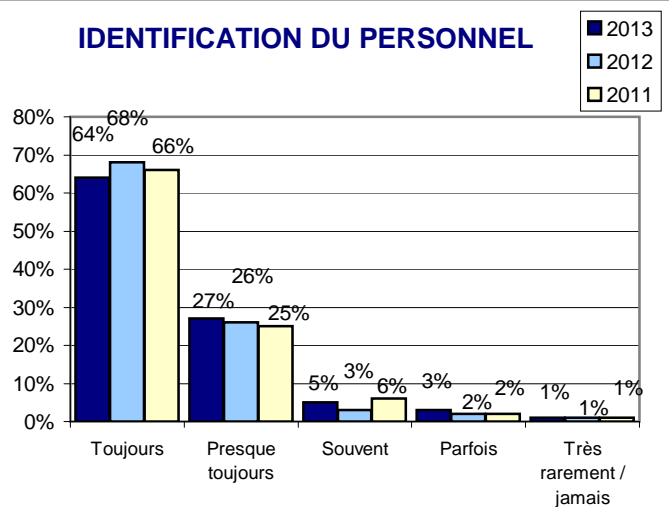
ACCUEIL UNITE DE SOINS



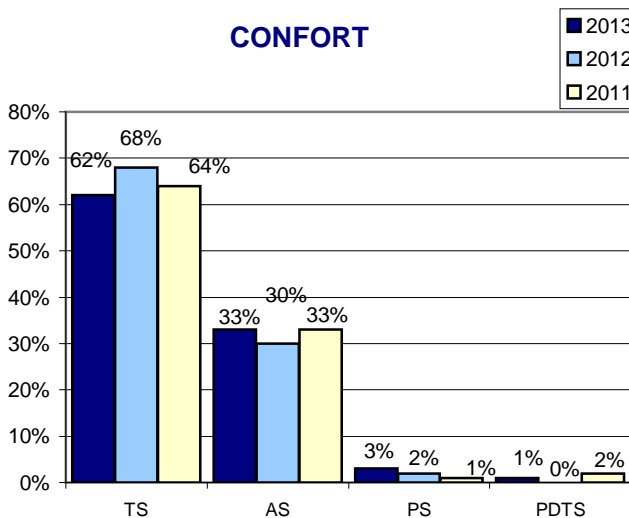
AMABILITE DU PERSONNEL



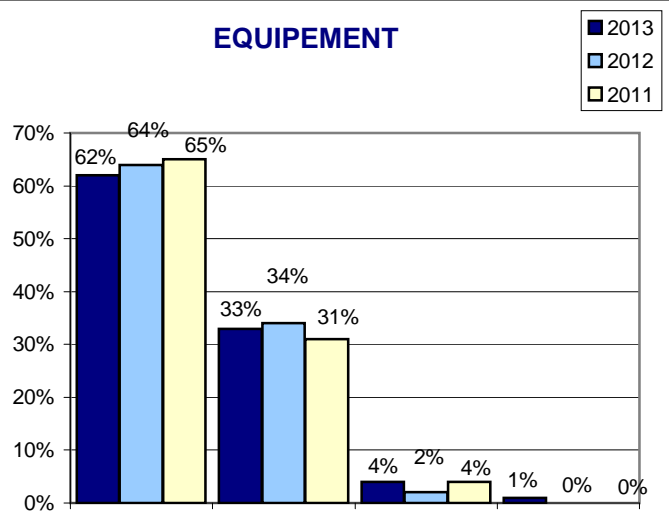
IDENTIFICATION DU PERSONNEL



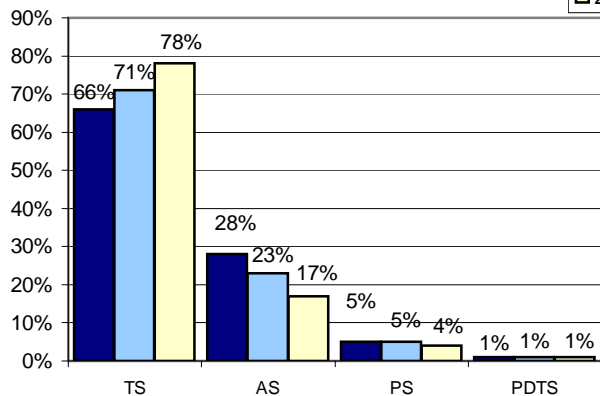
CONFORT



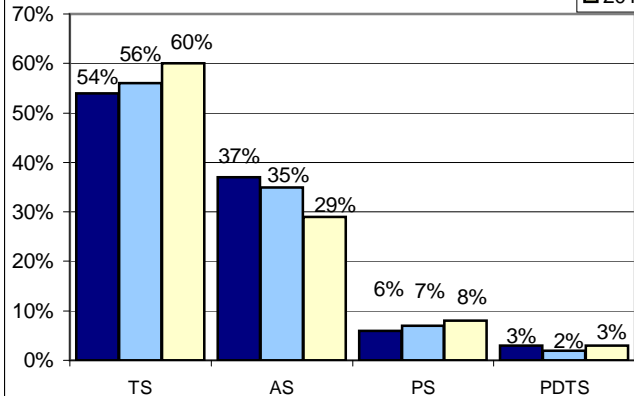
EQUIPEMENT



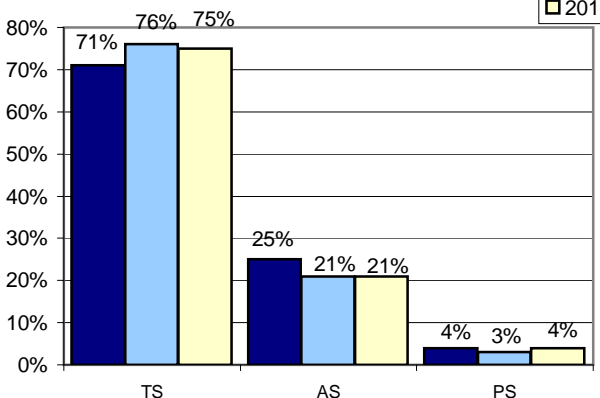
PROPRETE



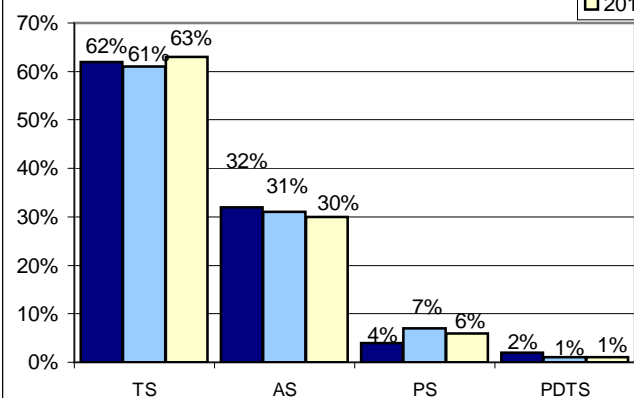
CALME



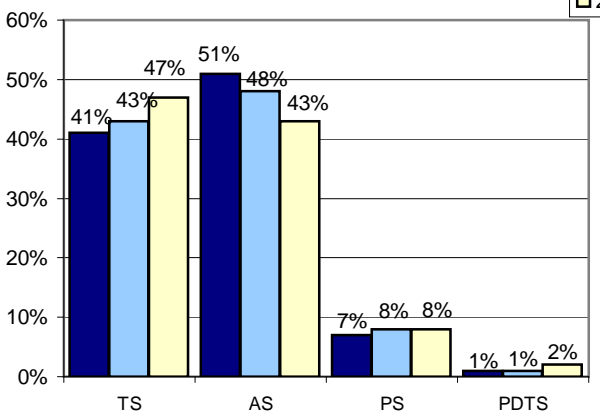
LINGE HOTELIER



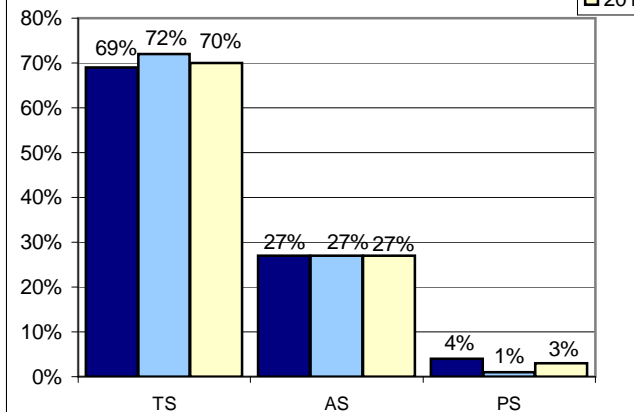
TEMPERATURE



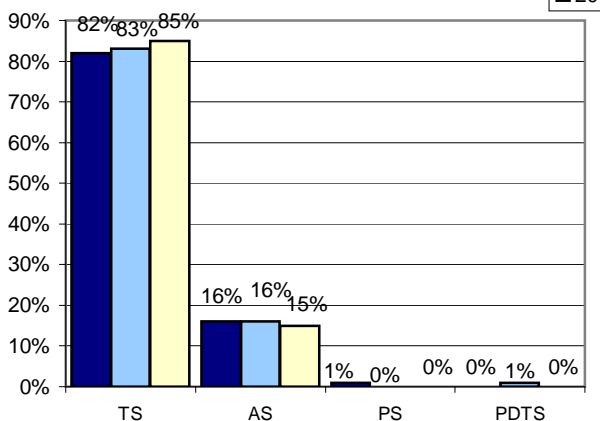
REPAS



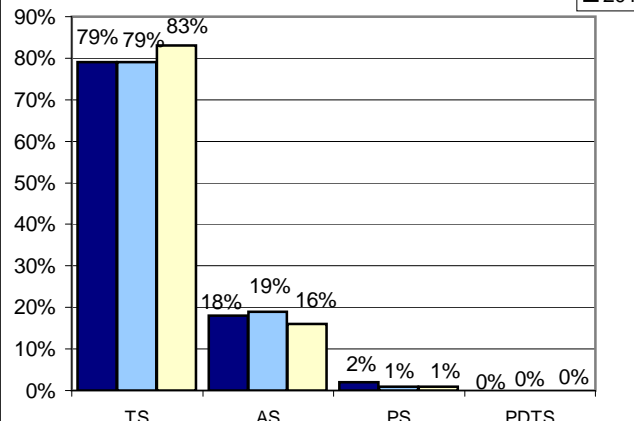
INFORMATION RECUE



CONFIDENTIALITE



INTIMITE



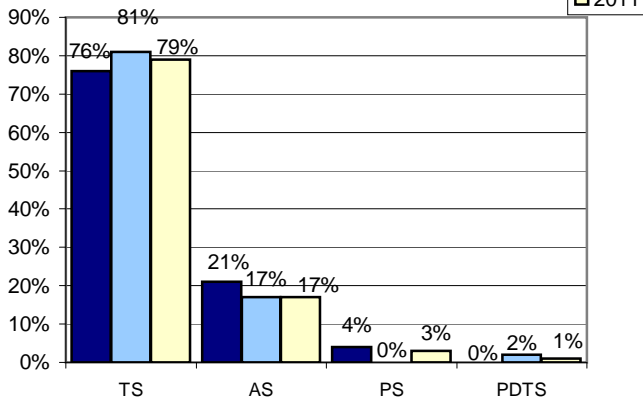
BRIDE EN CHARGE D'UN FUD



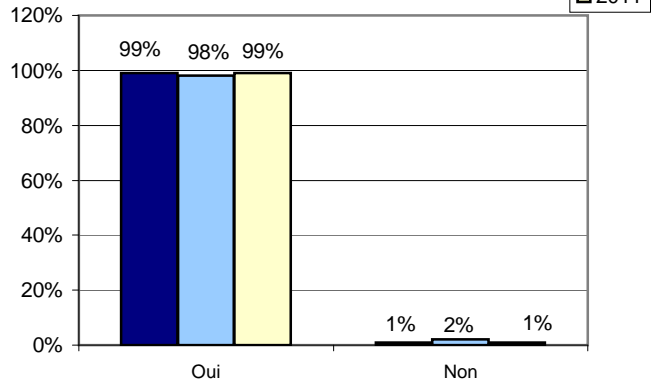
ATTENTION MEDECIN



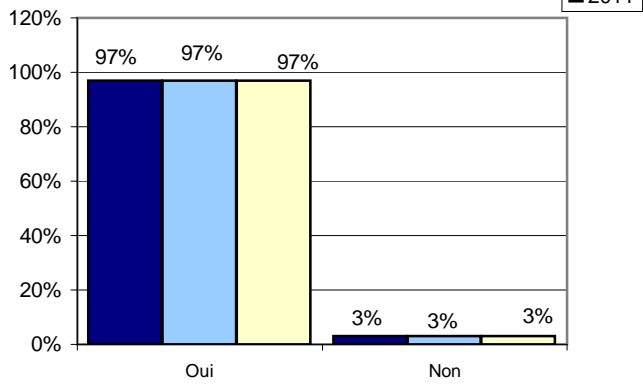
PRISE EN CHARGE DOULEUR



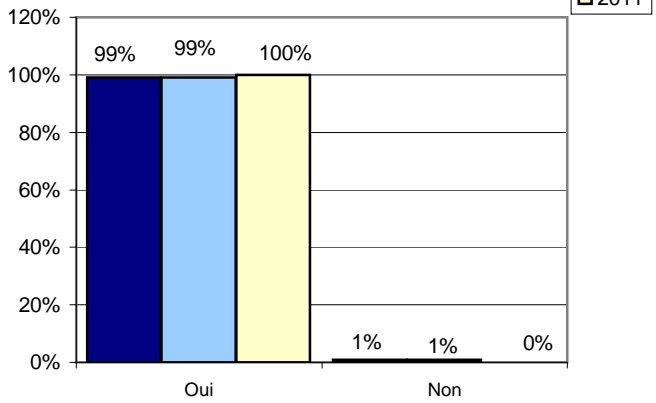
ATTENTION MEDECIN



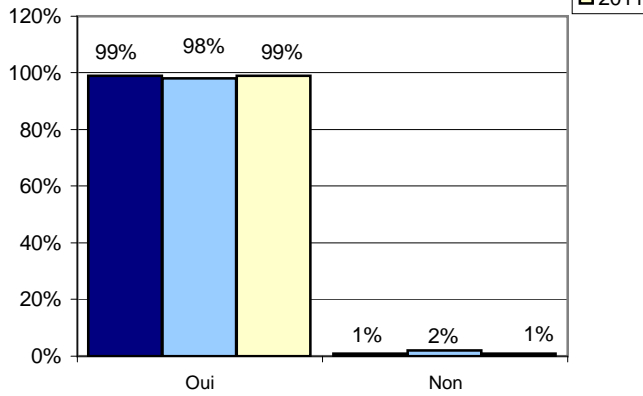
DISPONIBILITE MEDECIN



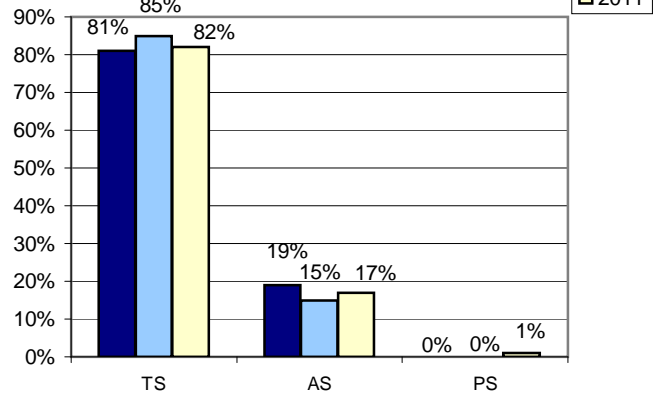
ATTENTION EQUIPE SOIGNANTE



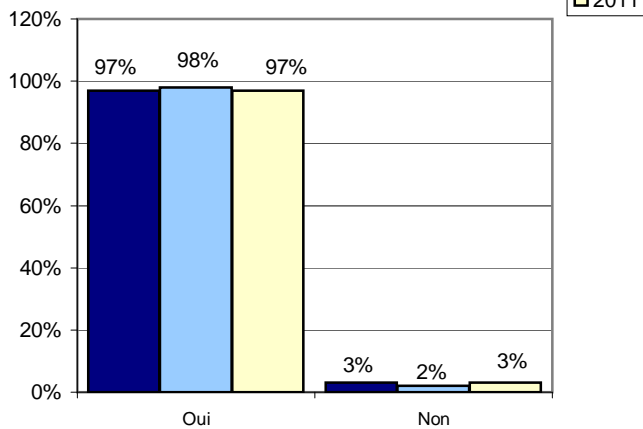
DISPONIBILITE EQUIPE SOIGNANTE



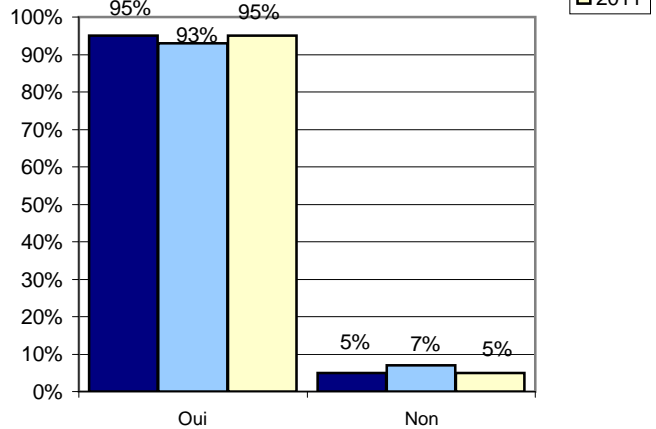
SATISFACTION SOINS



ATTENTION KINE



DISPONIBILITE KINE



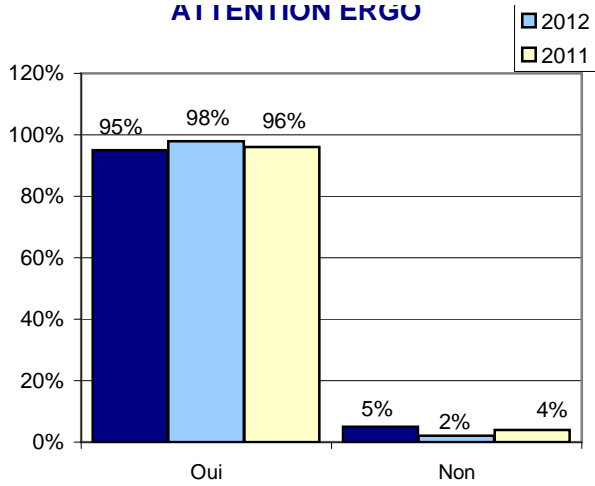
ATTENTION ERGO



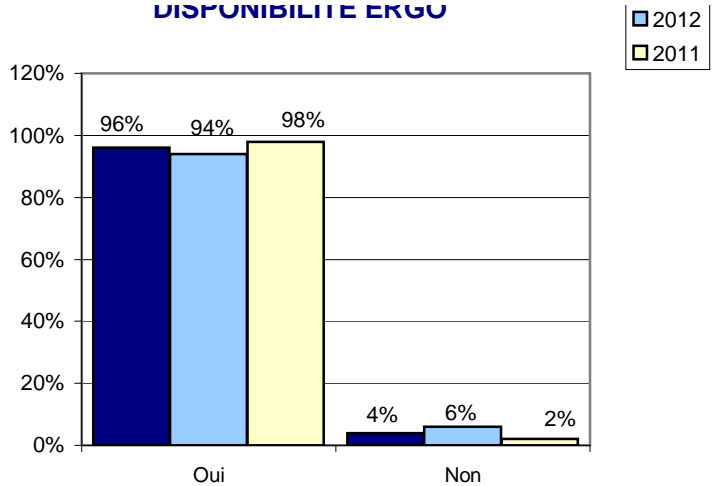
DISPONIBILITE ERGO



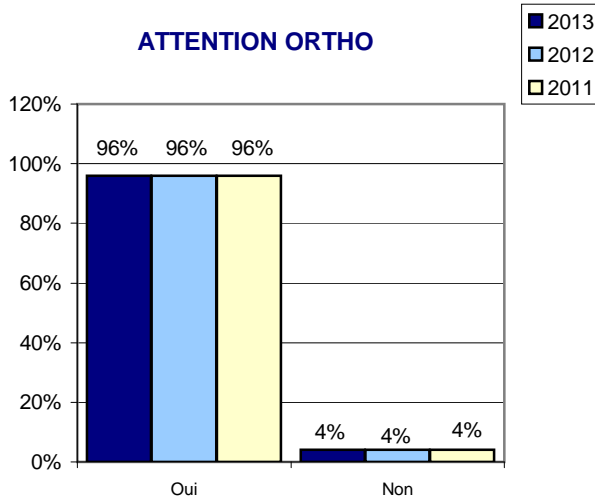
ATTENTION ERGO



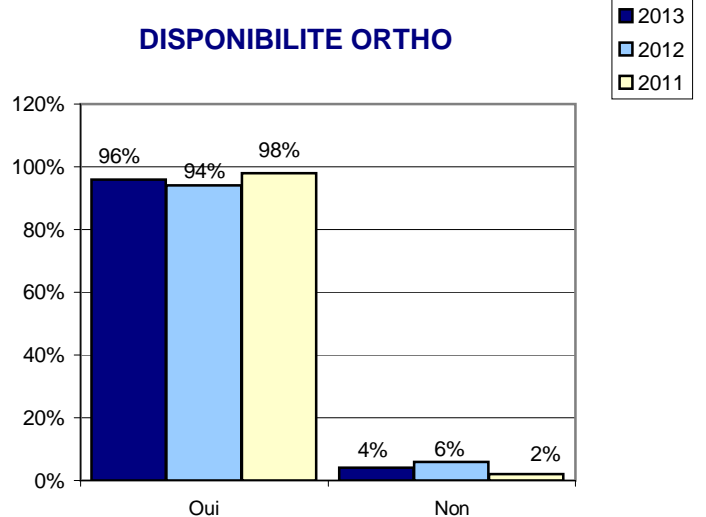
DISPONIBILITE ERGO



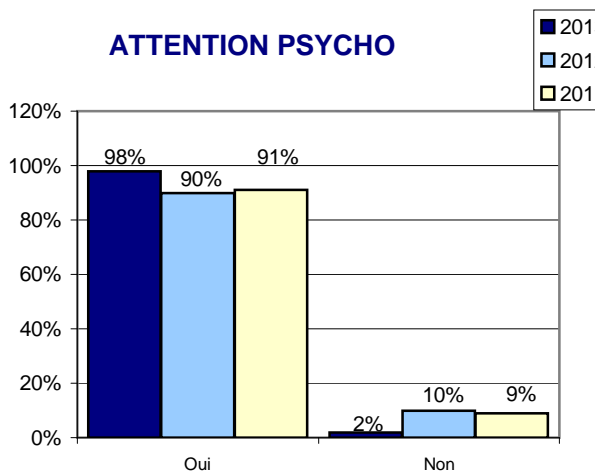
ATTENTION ORTHO



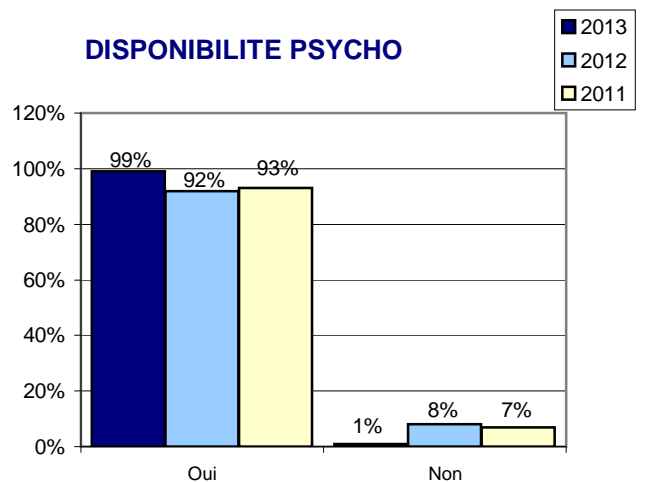
DISPONIBILITE ORTHO



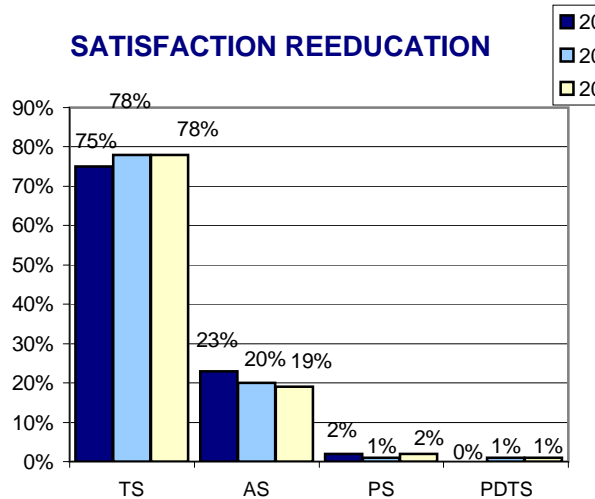
ATTENTION PSYCHO



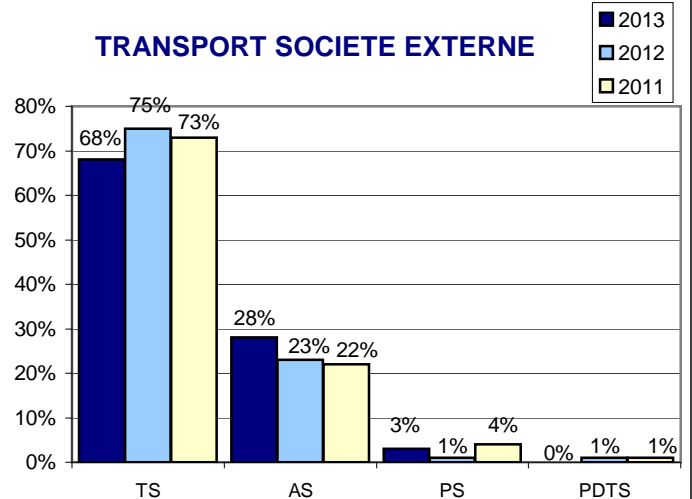
DISPONIBILITE PSYCHO



SATISFACTION REEDUCATION



TRANSPORT SOCIETE EXTERNE



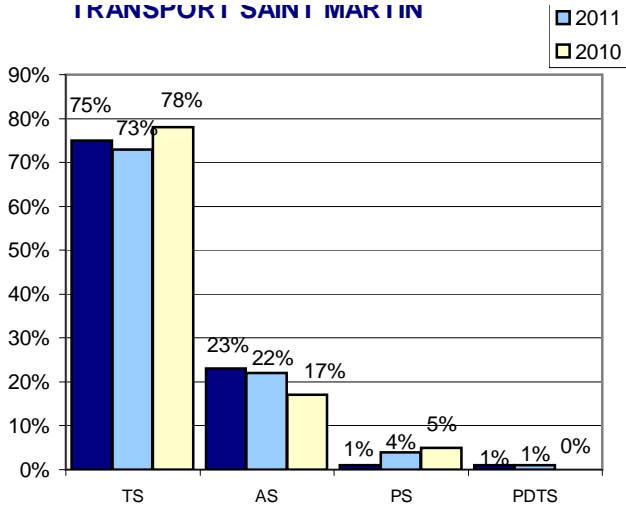
TRANSPORT SAINT MARTIN



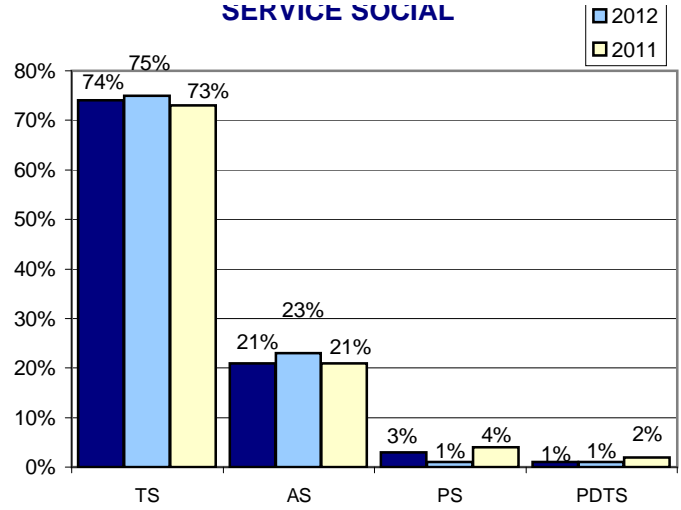
SERVICE SOCIAL



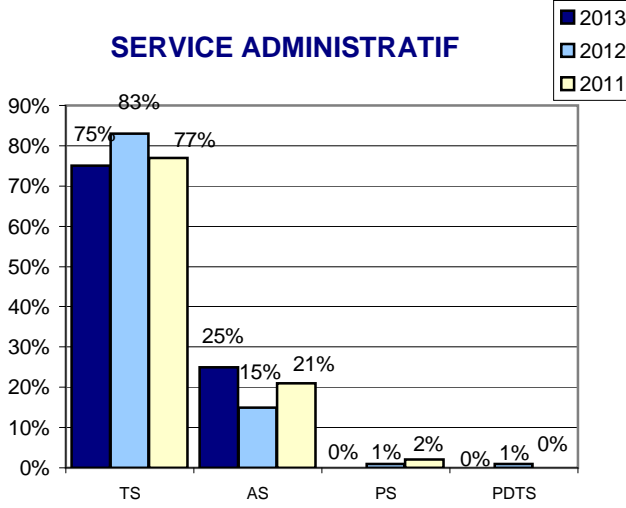
TRANSPORT SAINT MARTIN



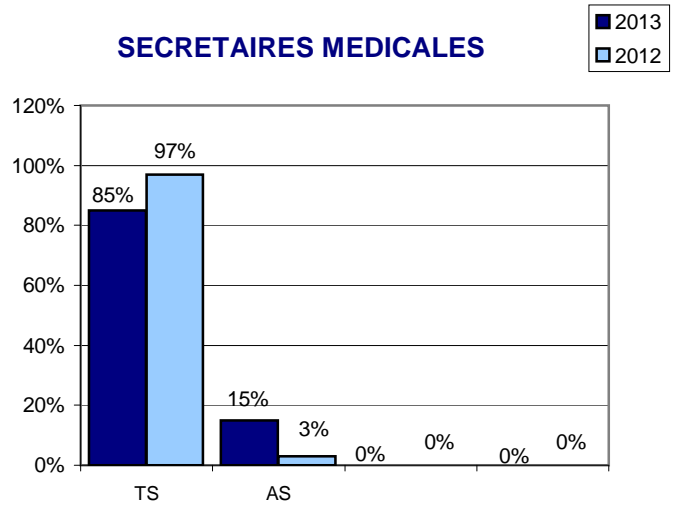
SERVICE SOCIAL



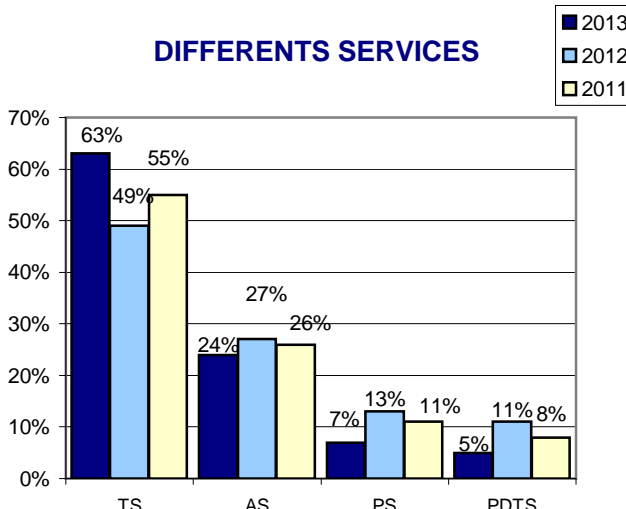
SERVICE ADMINISTRATIF



SECRETAIRES MEDICALES



DIFFERENTS SERVICES



APPRECIATION GLOBALE

